

NATURAL GAS TODAY



Winter Natural Gas Prices 2014-2015

Volume 11, Issue 3
November 2014

Stable is the word for natural gas prices this winter. Middle Tennessee Natural Gas's rates have moved very slightly in the past three (3) years, both up and down in a narrow range. Rates for the coming winter will continue this pattern.

Last winter proved to be one of the coldest winters in recent history in our part of the country; consequently, energy use and energy bills were higher than normal. A return to more normal weather conditions combined with stable rates provide a great opportunity for lower gas bills this winter.

While we have always had a competitive advantage over our friends in the electric and propane businesses, our current rates, shown on page 2, are lower than our rates two (2) and three (3) years ago. These rates provide one of the largest competitive advantages you, our customers, have enjoyed.

The District is committed to supporting the growth of the communities we serve by providing safe, reliable, and competitive natural gas service. We appreciate you, and we look forward to serving your energy needs now and in the future.

Please call us for a free seasonal lighting and safety inspection of your gas heating equipment.



Best regards,
James Hodges
Executive Vice President & CEO

MTNG Rates Effective November 1, 2014

Residential

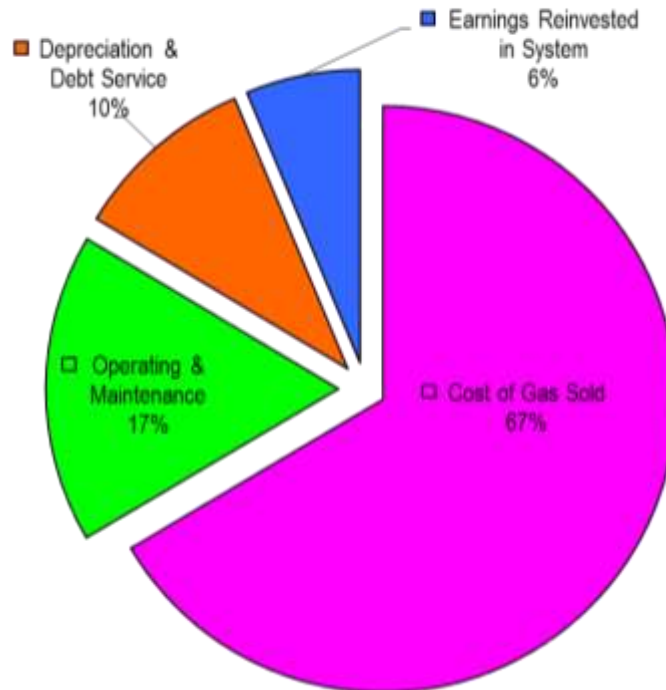
Customer Charge	\$7.00 Per Month
All Gas	\$0.905 Per Therm

Small Commercial

Customer Charge	\$16.00 Per Month
All Gas	\$0.915 Per Therm

(Rates shown include November, 2014
Purchased Gas Adjustment)

How MTNG Revenues Were Used in 2014



Crossville Office Manager, Amanda Schubert, is our “Employee Spotlight” for this edition of *Natural Gas Today*. Amanda was born and raised in Crossville and graduated from Cumberland County High School. She is married to her husband of 12 years, Thomas Schubert, and they have a 7-year old daughter, Kourtney. Amanda enjoys going to the movies, scrapbooking, riding in their Polaris RZR® in the woods, working in the yard, camping, and even canning, but most of all she enjoys being a mother.

Amanda has worked for the District for 9 years. She started in the Customer Service Representative position and in 2009 was promoted to her current position.

Amanda says that the best thing about working at MTNG is learning new tasks, working as a team to improve the District, and she also says that there is a great family atmosphere.

MTNG EMPLOYEE SPOTLIGHT — AMANDA SCHUBERT





The number one cause of natural gas emergencies is damage by a third party. Before any excavation, you must call Tennessee One Call at **811** to have utilities located and marked. It is smart, free, and *it is the law*. Please do not dig carelessly near gas pipelines. Call before you dig, wait to have the lines marked, respect the markers, and dig with care.

KNOW THE FACTS TO RECOGNIZE AND REACT

From start to finish, natural gas is the safest, most reliable and efficient energy available. Though natural gas incidents are very uncommon, you should know telltale signs and what to do when faced with them.

LOOK



Blowing dirt, bubbling water, dry spots in moist areas, or dead vegetation may indicate a gas leak.

LISTEN



A hissing sound near a natural gas pipeline or an appliance may indicate a leak.



SMELL

Natural gas has a unique odor added to it so you can be aware of a leak through your sense of smell long before there is any danger.



If you suspect a gas leak, TAKE ACTION:

LEAVE IMMEDIATELY – Do not try to find or stop the leak. Get to a safe area.



MINIMIZE POTENTIAL SOURCES OF IGNITION –

Do not touch anything electrical. Do not smoke, use phones, turn appliances or lights on or off, or operate any equipment that could spark.



CALL – Once you are out of the area where a gas leak is suspected, call Middle Tennessee Natural Gas to investigate.

FOR ADDITIONAL INFORMATION

To learn more, you can phone your local MTNG office or visit us at www.mtnng.com.

Natural Gas Logs and Heaters On Sale NOW!

October 15 Thru December 15



If you have been waiting to purchase logs for your fireplace, now is the best time to do so. Contact your local MTNG office and let our trained customer service representatives help you select the style of log or the model of heater that will best suit your needs!



\$50.00 Off All Natural Gas Logs and Heaters!



On those chilly nights this fall and winter, find yourself enjoying the warmth and beauty of your fireplace with natural gas logs from Middle Tennessee Natural Gas. Your family will be grateful for the safety and reliability of space heating also offered at MTNG.

Always remember... We Service Everything We Sell!"

Customer Comments:

"We are very satisfied with the service and quality of our products we have purchased from MTNG. We will continue to purchase from them as needed."

"MTNG is doing a great job for its customers." — Sparta Area Customer

"MTNG has always given the best service!" — McMinnville Area Customer

Middle Tennessee
Natural Gas
Utility District
www.mtnng.com

"Thanks to everyone who helped me with my water heater and grill. Thanks for showing me how to use both." —
Smithville Area Customer