

Natural Gas Today



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Middle Tennessee Natural Gas Utility District Celebrates 65 Years in 2020

In July 1955, what was then called The Middle Tennessee Utility District of Cannon, Cumberland, DeKalb, Putnam, Rhea, Rutherford, Smith, Warren, White, and Wilson Counties was created. The district was created to bring natural gas service to the residents, businesses, and industries in the rural areas of Tennessee served by the District.

For 65 years MTNG has worked to support the growth of the communities we serve and improve the quality of life of the residents in these communities. Our focus is on you, our customer, and providing the most reliable and efficient service possible. As the Covid-19 pandemic emerged, like most businesses, we modified our operating procedures to safeguard the health of our employees and our customers. I want to thank you for your patience and understanding as we all continue to navigate through these uncharted waters together.

The history of MTNG is a wonderful story. I hope you enjoy learning some of our history in this edition of the *Natural Gas Today*. If you want to learn even more about MTNG, the visionary individuals, and the hurdles they faced early on, please visit our website at www.mtng.com.

The District started out with an initial piping system of 387 miles and provided service to 372 customers in 1958.

By 1979, the District was serving 10,000 customers with that number doubling by the end of the 1980s.

During the 1990s, the District experienced its strongest customer growth since the District's inception.

In the 2000s, the District gained Gainesboro and Monteagle as part of the service area. In October of 2014, the District merged with Upper Cumberland Utility District; the combined entity officially became Middle Tennessee Natural Gas Utility District.

The District presently has area offices in Crossville, Dayton, McMinnville, Smithville, and Sparta, Tennessee. Satellite offices are located in Crossville (North Cumberland), Gordonsville, and Woodbury. The Administrative Center of the District is located in Smithville.

Throughout the years, to ensure our customers are provided with safe, energy efficient natural gas appliances, while also encouraging natural gas usage, Middle Tennessee Natural Gas offers a wide variety of the highest quality products. MTNG offers superior service by selling, installing, and servicing grills, fireplace logs, outdoor lighting, space heaters, laundry appliances, ranges, tankless and standard water heaters. Today 65,000 customers are served by Middle Tennessee Natural Gas Utility District in all or portions of 22 counties. The District covers a service area of approximately 5,283 square miles.

The District employs approximately 130 full-time and part-time employees, with personnel who handle administrative, clerical, engineering, appliance installation, meter-reading, and service work, as well as operating and maintaining the District's 4,202 miles of main line piping.



FOR YOUR SAFETY:

Natural gas is colorless, naturally odorless, & lighter than air. In the right mixture with air, it is flammable and can be explosive. Therefore, it is important to recognize the signs of a possible gas leak and know how to react to them.

RECOGNIZE: THE SIGNS OF A LEAK



LOOK for...

Blowing dirt, bubbling water, dry spots in moist areas, dead vegetation, sink holes, or exposed pipe.



SMELL for...

The odorant added by MTNG so that you can detect a leak. It smells like rotten eggs or sulfur.



LISTEN for...

A hissing sound near a natural gas pipeline, appliance, or meter.

PREVENTION:



- ◆ Call 811 before **any** digging project, no matter how small!
- ◆ Allow 3 business days (fewer for emergencies) for a professional to come mark all underground utility lines so that you can avoid them when digging.

React : IF YOU SUSPECT A GAS LEAK

Leave Immediately:

- ◆ Do **not** try to fix or locate the leak.
- ◆ Do **not** touch any valves or exposed pipe.
- ◆ Move upwind to avoid eye, skin, or respiratory irritation.

Minimize Sources of Ignition:

- ◆ Do **not** touch anything electrical.
- ◆ Do **not** smoke.
- ◆ Do **not** operate any electronics, vehicles, phones, appliances, or flames in the vicinity.

Call:

- ◆ From a safe distance, call your local MTNG office.
- ◆ If leak is severe or lives are in immediate danger, call 911.

RESOURCES: For additional information

www.mtng.com - Safety information, contact info for your local gas office, & more

www.tn811.com - Info regarding 811 and the Underground Damage Prevention Law

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